

MJP/IT Cell/Unemployed engineer / .105 / 2024 /

Date 14/10/2024

Quotation Notice for Selection of an Agency for Operation and Maintenance(O&M) & Enhancement of Online registration application for Contractor, Vendor, Plumber, for one (1) year.

Quotation Notice No. 4 for 2024/25

Maharashtra Jeevan Pradhikaran hereby invites sealed quotation from bidders possessing GST Registration number for **Selection of an Agency for Operation and Maintenance (O&M) & Enhancement of Online registration application for Contractor, Vendor, Plumber, for one (1) year**. Sealed quotation should reach this office on or before **04-10-2024** by 5 00 PM. If possible, the technical envelop will be opened on the same day in presence of the bidders. Opening of Financial envelope of all technically qualified bidders will be intimated accordingly.

Required detailed scope of work and submission formats are enclosed as an Annexure-I, II, and III with this Notice

Bidders shall submit Envelope no 1 (Technical) & Envelope no 2 (Financial) along with the covering letter duly signed on their letterhead.

A. Bidder shall submit following documents with supporting documentary proof wherever required in Envelope no 1

- 1 Name of bidder /address /Mobile number and e-mail
- 2 GST Registration number
- 3 Register company details
- 4 Pan Card
- 5 The Bidder should have presence in Maharashtra
- 6 Furnish Earnest Money Deposit (EMD) of Rs 5000/- in favor of Maharashtra Jeevan Pradhikaran in the form of FDR/DD (FDR/DD should be on or before last date of submission date of this quotation)
- 7 Undertaking and declaration on blacklisting of bidder (Annexure III)
- 8 The Bidder / firm should have experience of software application development at Central Government/ State Government/ ULB /Semi Govt /Govt & Public / Private Sector Organizations
Document Required- Copy of Work Order or Client certificate signed by a competent authority/service agreement.

B. Bidder shall submit Commercial offer as per Annexure -II with covering letter head in Envelope no.2

C. Terms & Conditions

- 1 The selected agency will be appointed for **Operation and Maintenance (O&M) & Enhancement of Online registration** with existing software application for **Contractor, Vendor, Plumber**, developed & implemented at Maharashtra Jeevan Pradhikaran for the period of **one (1) year**
- 2 Performance Bank Guarantee (PG) will **10% of Project Cost** in favor of Maharashtra Jeevan Pradhikaran in the form of FDR/DD has to be submit by the selected agency for the duration of 12 months(i.e, one year)
- 3 Transaction Amount will be in INR/- (Indian National Rupees)
- 4 Selected agency may be curtailed / terminated anytime, owing to deficiency in service or

substandard quality of work if observed

- 5 Selected agency will be responsible for providing capacity building of MJP staff during the tenure
- 6 Selected Agency has to Adhere to SLA mentioned in Annexure I for which penalty is levied on Payment mile stone
- 7 MJP reserves right to terminate this appointment at any time without giving any notice to the selected bidder
- 8 MJP reserves the right to withdraw / relax any of the terms and condition mentioned in the quotation so as to overcome the problem encountered at a later stage for the smooth and timely execution of this work
- 9 MJP reserves the right to accept or reject any or all proposal without assigning any reasons thereof

Date

A handwritten signature in black ink, consisting of stylized letters and a long horizontal stroke extending to the right.

Superintending Engineer (HQ)
Maharashtra Jeevan Pradhikaran

Enclosures

- I. Annexure-I: Detailed Scope of Work and Terms & Condition &SLA
- II. Annexure-II. Commercial Bid
- III. Annexure-III: Undertaking and declaration on blacklisting Format

Copy to

- 1 Director (Finance)MJP CIDCO Bhawan CBD Belapur
- 2 DE (IT Cell)MJP CIDCO Bhawan CBD Belapur for publishing on MJP's website
- 3 Office Notice Board

Annexure-I: Detailed Scope of Work and Terms & Condition
Quotation Notice No.____

Introduction :-

Maharashtra Jeevan Pradhikaran hereby invites sealed quotation from bidders regarding **Selection of an Agency for Operation and Maintenance (O&M) & Enhancement of Online registration application for Contractor, Vendor, Plumber, for one (1) year, for** already developed Web based Vendor contractor registration application process with its helpdesk .

Description :-

Selected agency shall be responsible to **Quotation Notice No.____ for Selection of an Agency for Operation and Maintenance (O&M) & Enhancement of Online registration application for Contractor, Vendor, Plumber, for one (1) year.**” as per the work plan given in this document following best practices and adopting the security constraints for access and control rights. Selected agency shall follow proper assessment, documentation, and other criteria to ensure long term continuity of this project. The major deliverables to be submitted by the selected agency are as follows:

Contractor Registration is the process in which contractor registered themselves for the work related to Civil, Electrical and Mechanical as per their allotted Class against which certificate is issued for the specific duration.

MJP has automated the manual process of Contractor registration. In the developed system, SMS and Email is getting triggered to the contractor at every instance of the process. E-Certificate is also available on MJP official website after successful completion of registration process.

Already Maharashtra Jeevan Pradhikaran has developed and implemented a software application for Vendor and Contractor Registration .it is required enhancement by understanding the process and current workflow .

Currently, for above mentioned Contractor Registration is completely a automated process where Contractor has to fill the application form online and had to submit along with supporting documents in the office. Verification of document are also performed manually which is again a time consuming.

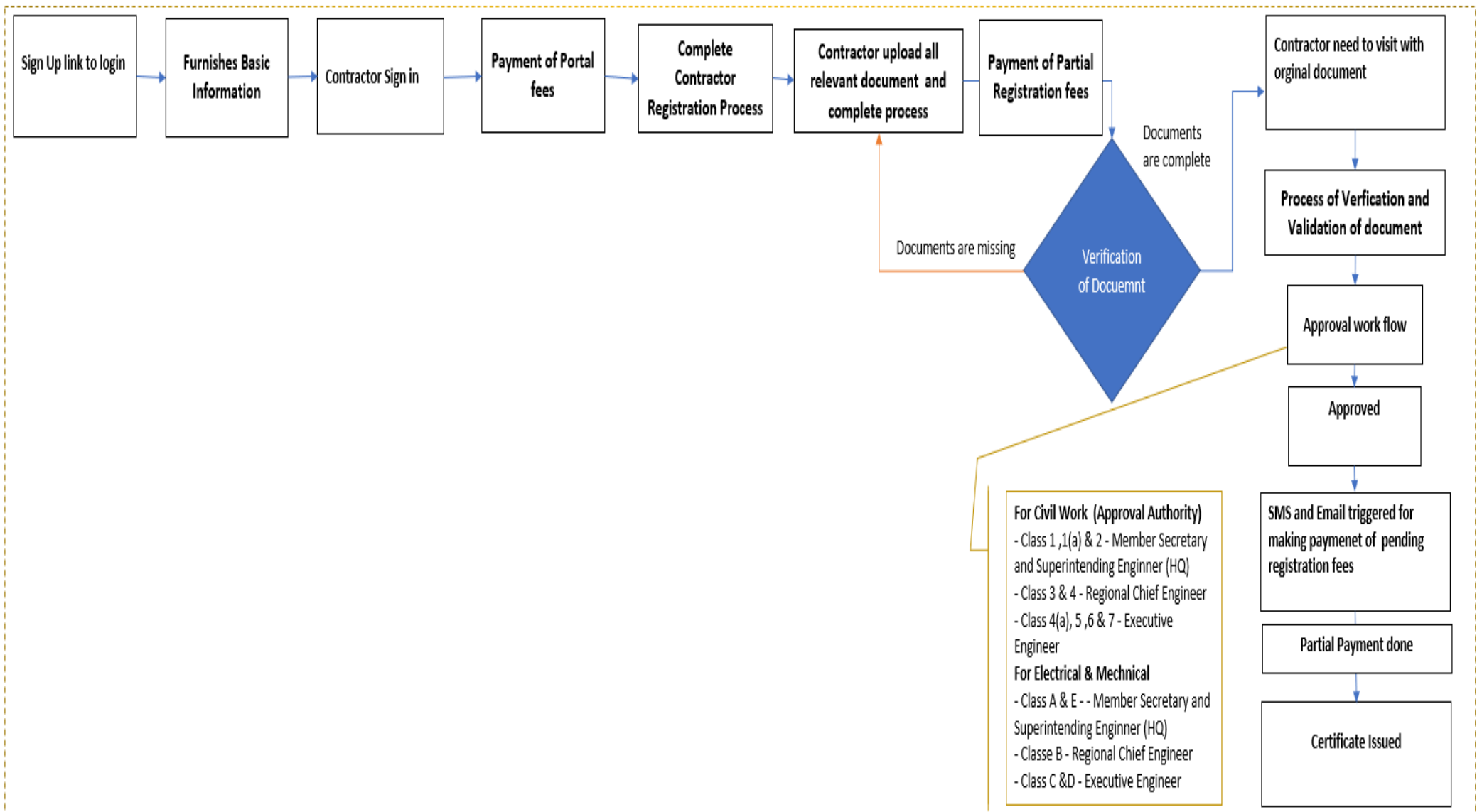
Primary Responsibility of Selected agency is carry out the requirement study, prepare the functional requirement document and get it approved from the department, Selected agency is responsible for assessment of the existing implemented registration system i.e; Contractor vendor , Plumber. Carry out thorough study of the existing developed functionality ,Suggest the Changes to eliminate the manual intervention and enhance the functionality by incorporating the changes in the system .

Successful Bidder will take Source code from MJP and understand the Existing solution mentioned below:-

- Contractor will visit the online software application through MJP's official website
- Contractor will complete the sign up process
- Contractor will fill the application form and upload the required document
- Contractor will make the partial payment of registration fees through the payment gateway integrated with software application.
- After successful submission of document and payment, Verification and Validation process initiate
- Contractor will visit the MJP office alongwith original document for verification
- After verification and validation of document, approval work flow initiate
- After final approval, Contractor will be intimated to pay the remaining registration fees through SMS and Email
- After completion of the process, Certificate will be issue to the contractor

- Validity of the certificate will be for one (1) or three(3) years depending upon MJP criteria
- In the proposed solution, at every instance of registration process SMS and Email will be triggered to the applicant as well as the concern officer
- Proposed work flow chart has to be as below

Flow Chart of Contractor Registration



1. Project Management:

a. Detailed Requirement Gathering and Analysis

Site Survey Project Kick-off Meeting

1. Study of existing Project plan and submit the report , also for changes required ,if any.
2. Study of existing internal and external Software Applications
3. Study of As-Is report available with MJP
4. Submission of GAP Analysis with respect to Existing web based registering application .
5. Study of various officials circulars issued by MJP with regards to its functioning
6. Preparation & Submission of To-Be Report , if required and Sign-Off from MJP
7. Submission of Software Requirement Specification (SRS) report and Sign-Off from MJP

b. System Design

The selected agency shall prepare and submit the complete architecture of the proposed “**Operation, Maintenance (O&M) and Enhancement of Online registration application for Contractor, Vendor, Plumber, for one (1) year.**” including the system architecture, solution architecture, hardware deployment architecture and network architecture. Selected agency shall ensure all possible and required improvements are incorporated in the solution architecture, as applicable; and also ensure that the architecture would not restrict any scalability or enhancements in future.

Selected agency shall be entirely responsible for the architecture of the system implemented to satisfy all features, functions, security etc. as described in this document including system sizing. Detailed Technical manual shall be submitted by the selected agency.

c. Application Development

- Customization / Development of Application Software as per already developed SRS , if required ,only with prior approval of MJP
- Security Audit of the proposed system by CERT-In Empaneled Agency as and when required .
- For any new created /developed /updated/ changes with respect to existing application
- Training to MJP officials on the proposed system and preparation of Training Manuals - user wise; module wise; application wise etc. in soft format (word, power point presentation, audio, video etc) and hard copies.
- Preparation of Training Plan and maintaining the records of Trainings conducted.
- Preparing and submitting all technical documents to MJP.
- All Source Codes New Development / Updation of Application

d. Documentation and Versioning

Selected Agency shall ensure to maintain documentation of the project is provided with comprehensive user manuals of existing and/or customized system . The following documents are the minimum requirements:

- i. Ensure that all operational and maintenance documents are versioned and updated along with the software.
- ii. Regularly back up all versions of the software and documentation. Implement recovery procedures to prevent data loss.
- iii. Archive old versions systematically to ensure they can be retrieved if needed. This is important for compliance and historical reference.
- iv. System Requirement Specifications and Solution Design Document updation as and when required.
- v. All Architecture documents, Design documents, testing and deployment manuals, non-functional requirements, etc. should be submitted.
- vi. Quality Assurance Plan stating the planned actions to ensure satisfactory delivery conforming to functional and technical requirements of the project.
- vii. Operations Manual providing instructions for installing the application, troubleshooting, interpreting message logs, and FAQs (Frequently Asked Questions) to be kept on updated as and when required.
- viii. User Manual (hardcopy as well as online and downloadable content) providing detailed instructions in the form of a narrative on how to use the software.
- ix. A data dictionary listing out all the data elements shall be prepared.
- x. Minutes of Meeting, Agenda, Proceedings and tracking of decisions during the entire implementation period.
- xi. Monthly Progress Report need to be submitted by Selected Bidder.
- xii. The Documents prepared by selected agency should be of IEEE standard.
- xiii. All the documents including, but not limited to the above shall be submitted to MJP department at the time of sign-off.

Selected agency shall provide the project documents include but are not limited to the following in hardcopy as well as soft copies:

- a) Detailed Project Plan
- b) Detailed System Study Report
- c) FRS document
- d) SRS document
- e) High Level Design documents
- f) Logical and physical database design
- g) Low Level Design documents
- h) Complete source code with required documentation
- i) Training Manuals and literature
- j) Systems Administration Manuals
- k) Database Administration Manuals

Annual Technical Support

The **Selected System Integrator** should be responsible for the following:

1. Bidder shall maintain data regarding entitlement for software upgrades, enhancements, refreshes, replacements and maintenance.

2. Bidder should carry out any requisite adjustments / changes in the configuration for implementing different versions of Application Software.
3. Updates/Upgrades/New releases/New versions/Patches/Bug fixes: The bidder shall provide from time to time the Updates/Upgrades/New releases/New versions/Patches/Bug fixes of the software, operating systems, etc. as required. The bidder should provide free Updates/Upgrades/New releases/New versions/Patches/Bug fixes of the software and tools as and when released by OEM.
4. Software License Management. The bidder shall provide software license management and control. bidder shall maintain data regarding entitlement for software upgrades, enhancements, refreshes, replacements, and maintenance.
5. Bidder shall have complete manufacturer's technical support for all the licensed software problems and/or questions, technical guidance, defect and non-defect related issues. Bidder shall provide a single-point-of-contact for software support and provide licensed software support including but not limited to problem tracking, problem source identification, problem impact (severity) determination, bypass and recovery support, problem resolution, and management reporting.
6. The bidder would be responsible for arrangements with Manufacturer for all the technical support which shall at a minimum include but not limiting to online technical support and telephone support during the working business hours (will be from <time> hours to <time> hours from (Days of week) with access for bidder to the manufacturer's technical support staff to provide a maximum of 4 hour response turnaround time. There should not be any limits on the number of incidents reported to the manufacturer by bidder as part of provisioning of support services. Bidder shall have access to the online support and tools provided by the manufacturer as well as should have 24x7 access to a variety of technical resources including the manufacturer's knowledge base with complete collections of technical articles.

Operation and Maintenance

The **selected agency** shall be responsible for the **Operation, Maintenance (O&M) and Enhancement) support of the proper functioning of the implemented software solution**. The maintenance and monitoring during the O & M period include:

- Compliance to the Functional and Technical Requirements
- Compliance to Service Level Agreement (SLA)
- Software Maintenance, Problem identification and Resolution

Any required version/software / patch management, etc. shall be the responsibility of the selected agency for the entire contract period at no extra cost to MJP. The required upgrades for the entire stack have to be implemented within 10 days of release/general availability including.

- i. System Administration, Maintenance & Management Services
- ii. Application Monitoring Services
- iii. Backend Services (Mail, messaging, etc)
- iv. Storage Administration and Management Services
- v. Backup and Restore Services
- vi. Supply, installation and maintenance of the updated/upgraded versions of software.
- vii. Rectification of bugs/ defects if any
- viii. Fine tuning of the application, as and when required.

- ix. Maintenance of the application
- x. Re-installation of software/application whenever required.
- xi. Setting-up a user helpdesk
- xii. Maintain the system for the period of one (1) years after award of Contract to initiate Maintenance phase. It shall involve but not limited to the following activities as per requirement of MJP.
 - Enhancement, upgradation, modifications of application with respect to new / enhanced / enriched functionality of software.
 - Enhancement, development, upgradation, modification of application due to changes in Business Process of MJP
 - Ensure the desired functioning of the Interface / integration.
 - Periodic modification, updating and maintenance (as per requirement of the MJP) of the portal and other services.
 - System installation and testing whenever required.
 - Provide handholding support and training services as part of the post implementation of updation on services.
 - Updation and creation of training documents.
- xiii. Updation on already created of knowledge base on frequently asked questions to aid users
- xiv. All required support & services for implementation, smooth operation, and maintenance of all the components of software

Software Maintenance support

As part of software maintenance and support services bidder shall provide:

1. The Software Maintenance and Support Services shall be provided for all software procured and implemented by the bidder. The bidder shall render both on-site and off-site maintenance and support services to all the designated locations. The Maintenance and Support Services will cover, all product upgrades, modifications, and enhancements.
2. Updates/Upgrades/New releases/New versions/Patches/Bug fixes. The bidder will implement from time to time the Updates /Upgrades /New releases /New versions /Patches /Bug fixes of the software and operating systems as required after necessary approvals about the same.
3. Tuning of application, databases, third party software's and any other components provided as part of the solution to optimize the performance.
4. Amendments in the applications implemented as part of the project to meet the requirements.
5. The bidder shall apply regular patches/ updates/upgrades to the licensed software including the operating system and databases as released by the OEMs.
6. Bidder shall formulate a distribution plan prior to rollout and distribute/install the configured and tested software as per the plan.
7. Software License Management. The Bidder shall provide for software license management and control. Bidder shall maintain data regarding entitlement for software upgrades, enhancements, refreshes, replacements, and maintenance. Bidder should perform periodic audits to measure license compliance against the number of valid End User software licenses consistent with the terms and conditions of site license agreements, volume purchase agreements, and other

mutually agreed upon licensed software terms and conditions and report to Purchaser on any exceptions to bidder terms and conditions, to the extent such exceptions are discovered.

8. The bidder shall undertake regular preventive maintenance of the licensed software.

Application Functional Support Services

1. The Application Functional Support Services shall be provided for all software procured and implemented by the Previous vendor. The bidder shall render both on-site maintenance and support services.
2. Enhancements and defect fixes. Bidder shall incorporate changes and provide enhancements as per the requests. Bidder shall perform changes, bug fixes, error resolutions and enhancements that are required for proper and complete working of the application.
3. Routine functional changes that include user and access management, creating new report formats, and configuration of reports.
4. Bidder shall provide user support in case of technical difficulties in use of the software, answering procedural questions, providing recovery and backup information, and any other requirement that may be incidental/ancillary to the complete usage of the application.
5. The Bidder shall migrate all current functionality to the new / enhanced version at no additional cost and any future upgrades, modifications or enhancements. The Bidder shall perform user ID and group management services.
6. The Bidder shall maintain access controls to protect and limit access to the authorized End Users.
7. The services shall include administrative support for user registration, creating and maintaining user profiles, granting user access and authorization, providing ongoing user password support, announcing, and providing networking services for users and providing administrative support for print, file, directory and e-mail servers.

Centralized Helpdesk and Support

1. The service will be provided in the local language.
2. The help desk service that will serve as a single point of contact for all ICT related incidents and service requests. The service will provide a Single Point of Contact (SPOC) and also resolution of incidents. Purchaser requires the Bidder to provide Help Desk services to track and route requests for service and to assist end users in answering questions and resolving problems related to the software application, network, Data Center, Disaster Recovery Center, Client-side infrastructure, and operating systems at all locations. It becomes the central collection point for contact and control of the problem, change, and service management processes. This includes both incident management and service request management. Bidder shall provide sufficient number of lines to contact the Help Desk ensuring all the call are attended without any wait.
3. Bidder shall provide such type of IT training to the staff that bidder remains responsible for providing a second level of support for application and technical support at locations where the

software, hardware, and other infrastructure will be rolled out. However, this does not absolve bidder from providing first level of support for the aforementioned activities.

4. For all the services of within the scope of this Quotation, bidder shall provide the following integrated customer support and help.
5. Establish <12X7> Help Desk facilities for reporting issues/ problems with the software, hardware and other infrastructure.
6. Bidder shall provide functional support on the application components to the end users.
7. Bidder shall also provide system administration, maintenance and management services, and IT security administration services.

2. Performance Guarantee

1. Performance Bank Guarantee (PG) will be (10% of Project Cost) favor of Maharashtra Jeevan Pradhikaran in the form of FDR/DD
2. Performance Guarantee amount will be refunded within six months after completion of the project.
3. Performance Guarantee would be discharged/ returned by MJP upon being satisfied that there has been due performance of the obligations of the Bidder under the contract at the end of the contract/completion of the project. However, no interest shall be payable on Performance Guarantee.
4. In the event of the Bidder being unable to service the contract for whatever reason MJP would forfeit the PG. Notwithstanding and without prejudice to any rights whatsoever of MJP under the contract in the matter, the proceeds of the PG shall be payable to MJP as compensation for any loss resulting from the bidder's failure to complete its obligations under the Contract. MJP shall notify the Bidder in writing of the exercise of its right to receive such compensation within 14 days, indicating the contractual obligation(s) for which the Bidder is in default.

MJP shall also be entitled to make recoveries from the bidder's bills, PG, or from any other amount due to him, the equivalent value of any payment made to him due to inadvertence, error, collusion, and misstatement

1. Payment Terms

Selected agency will be paid as per its bid price and commercial terms and conditions mentioned in contract agreement.

The Work Completion timelines are provided Subsystem wise:

'T' = Date of issue of "Work Order"

"

The below represents the work completion timelines and payment terms for a project implementation and support for 1 years. AMC can be extended further as per the mutual agreement.

#	Milestone	Deliverables	Timelines	Payment Terms
1	Project Kick-Off	Project Kick-Off –Project inception report, Project Management Plan submission , Signing of Agreement	T + 2Weeks	Nil
2	Project Planning and Team Mobilization	Project Inception Report Project Project Planning and Team Mobilization –Detailed Resource Profile and Resource Allocation plan .Also deployment of project management tool. Issuance of work order	T+ 3Weeks	Nil
3	GAP Anyalysis		T + 4 Weeks	Nil

#	Milestone	Deliverables	Timelines	Payment Terms
4	Study Report	Successful completion of Report Submission .	T + 6 Weeks	Nil
5	Submission of FRS/SRS report	Successful completion of Study report and/or modified report FRS/SRS .	T+8 Weeks	
6	Enhancement /Changes/modification,if any	Successful completion of changes ,if any .	T + 10 Weeks	Nil
7	Capacity Buildings	Training to respective	T + 12 Weeks	Nil
8	Operation Maintenance and Enhancement - MPR (Every Month)	Operation Maintenance and Enhancement need to be performed day to day activity Monthly Progress Report need to be submitted by Selected agency	T + 12 months	Monthly Payment

2. Service Level Agreement

The purpose of this Service Level Agreement (hereinafter referred to as SLA) is to clearly define the levels of service which shall be provided by the successful bidder to MJP for the duration of the contract for providing Software Application, Training, Operation and Maintenance support against the stated scope of work. MJP shall regularly review the performance of the services being provided by the successful bidder and the effectiveness of this SLA.

- The project Service Level Agreement are proposed to be performance based. For purposes of Service Level Agreement, the definitions and terms as specified along with the following terms shall have the meanings set forth below:
 1. "Uptime" shall mean the time period for which the specified services / components with specified technical and service standards are available for the application.
 2. "Downtime" shall mean the time period for which the specified services / components with specified technical and service standards are not available for the Users, the scheduled outages / Planned Maintenance time planned in advance for application, related infrastructure and link failures. This includes Servers, Routers, Firewall, Switches, all servers and any other IT and non-IT infrastructure, their subcomponents etc. at all Project locations etc. The planned maintenance time / scheduled downtime will include activities like software upgrades, patch management, security software installations etc.

3. The selected agency will be required to schedule 'planned maintenance time' with prior approval of MJP. This will be planned outside working time. In exceptional circumstances MJP may allow the SI to plan scheduled downtime in the working hours.
 4. "Incident" refers to any event / abnormalities in the functioning of the application, Infrastructure and services that may lead to disruption in normal operations.
 5. "Helpdesk Support" shall mean the "12x7" which shall handle Fault reporting, Trouble Ticketing and related enquiries during this contract.
 6. "Response Time" shall mean the time incident is reported to the help desk and an engineer is assigned for the call.
 7. "Resolution Time" shall mean the time taken (after the incident has been reported at the helpdesk), in resolving (diagnosing, troubleshooting and fixing) or escalating (to the second level) getting the confirmatory details about the same from the SI and conveying the same to the end user), the services related troubles during the first level escalation.
- The resolution time shall vary based on the severity of the incident reported at the help desk. The severity would be as follows:
 1. Critical / High: The application is down impacting critical business functions or multiple modules/functions down impacting users on daily operations or any module /functionality deemed as highly critical by MJP.
 2. Medium: One module/functionality down impacting critical business functions having major impact on daily operations.
 3. Low: Loss of business functionality for less than 10 users impacting day to day operations or minor functionality down impacting less than 10 users.
 - All the payments to the selected agency are linked to the compliance with the SLA metrics specified as below.
 - a. Performance SLAs
 - b. Operational and Maintenance SLAs

a. Performance SLAs:

Performance of MJP's of Vendor and Contractor Registration System				
Sr. No	Parameter	Target	Basis	Penalty
1.	Average Response Time measured by EMS tool	Less than or equal to 1 second @ 75% of the time and 3 seconds @ 25% of the time.	Per occurrence. This will be calculated monthly after T2+3Weeks	Per occurrence penalty shall be Rs.200. Maximum penalty of 10 % of the total project cost is permissible, post which MJP may invoke Annulment of the contract. Penalty will be deducted from the quarterly payments.
2.	Application Uptime	>= 99%	Per occurrence. This will be calculated monthly post the Go-live of the application.	

b. Operational Bugs/Issues:

Bugs / Issues in the Application Software / Hardware device / Network Equipment / Server				
Sr. No	Parameter	Metric	Basis	Penalty
1.	Criticality of Change – Low	To be resolved in less than 48 Hours	Weekly per Occurrence	Rs. 100value per week for the first two weeks for each occurrence, Rs. 250 per week for every subsequent week,

				subject to a maximum of 10% of the total project cost post which MJP may invoke annulment of the contract.
2.	Criticality of Change – Medium	To be resolved less than 24 Hours	Weekly per Occurrence	Rs. 250 per week for the first two weeks for each occurrence, thereafter Rs. 500 per week for every subsequent week, subject to a maximum of 10% of the total project cost post which MJP may invoke annulment of the contract.
3.	Criticality of Change – High	To be resolved less than 6 Hours	Weekly per Occurrence	Rs. 500 per week for the first two weeks for each occurrence, thereafter Rs. 1000 per week for every subsequent week, subject to a maximum of 10% of the total project cost post which MJP may invoke annulment of the contract.

Note: If the bidder is not adhering to the individual milestones as defined in the delivery schedule, the cumulative penalty will be levied for the delayed weeks, at the sole discretion of MJP. If the total Penalty exceeds beyond 10% of the total project cost, it would be considered as non-conformance to the Quality of Services and may lead to termination of the Contract and MJP may on their sole discretion cancel the order. In that case the Performance Bank Guarantee of the bidder will be forfeited. MJP may appoint next qualified bidder to carry out the remaining project work and the cost of the same shall be borne by the terminated bidder.

Other Conditions

- The Successful Bidder shall comply with all applicable rules/regulations/guidelines/advisories of GoI/GoM.
- Human Resources etc. deployed by the Successful Bidder shall not have right to demand for any type of permanent employment with MJP or its allied Offices.

MJP reserves the right to withdraw / relax any of the terms and condition mentioned in the NIQ, so as to overcome the problem encountered at a later stage for the smooth and timely execution of the project.

Other Payment Terms

1. M/s. Selected Agency., will submit invoice as per the milestones mentioned above along with MPR .
2. Deductions if any on Payment for invoice raised by the M/s. . Selected Agency.,, will be as per Government Tax Reforms & SLA Penalty Charges,
3. All the payments shall be made only in INR.
4. No interest will be paid by MJP if payment to the M/s. . Selected Agency.,, is delayed due to any reason.

Annexure II

Sr. No.	Particulars	Bidder
1	Operation and Maintenance(O&M) & Enhancement of Online registration application for Contractor, Vendor, Plumber, for one (1) year.	
	Total (INR) Excluding GST	

Annexure III

To, _____

Sub: Declaration for Non-Blacklisting

Quotation Reference No: _____

Name of Quotation / Work: -

Dear Sir,

We hereby declare that we are not blacklisted by any Central/ State Government/ Public Sector Agency of Central/ State Government in India which we have Executed/ Undertaken the works/ Services for any kind of fraudulent activities.

For -----

Authorized Signatory

Date:

Place: